

HOSAM HANI ABDELATI ABDELMAKSOUD

IT Manager — Linux & Windows Administration • Networking • WordPress/WooCommerce • ERP

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PROFILE

IT Manager with 4+ years of hands-on experience across Linux and Windows server administration, networking, ERP operations and e-commerce platform management. Currently responsible for the full IT stack of a sports-brand distributor in Saudi Arabia, serving 600 employees across 9 branches. Comfortable owning systems end to end: deployment, monitoring, backups, security incidents and user support. Eligible for an EU Blue Card as an IT specialist without a degree (Section 18g(2) AufenthG). Available to relocate to Germany.

PROFESSIONAL EXPERIENCE

IT Manager — Raed Sports, Riyadh, Saudi Arabia (2025 – Present)

- Administer company servers and IT infrastructure across Linux and Windows for 600 employees across 9 branches: user accounts, access control, patching, backups and restore tests.
- Own babolatksa.com, a bilingual Arabic/English WooCommerce store with around 1,400 products: hosting, deployments, plugin maintenance, performance and uptime.
- Run and support the company ERP system (ERPNext, Odoo, Daftara): deployment, version updates, troubleshooting and user training.
- Manage DNS, hosting and SSL certificates for company domains, including domain migrations without downtime.
- Respond to security incidents end to end: investigation, cleanup, system hardening and preventive controls.
- Operate Amazon and Noon marketplace listings, product data and integrations.
- Provide internal IT support: workstations, network, peripherals and onboarding for new staff.

Freelance IT & Web Developer — Remote (2023 – 2025)

- Built and maintained WordPress and WooCommerce websites for private clients, including hosting, domain and SSL setup.
- Administered VPS environments and deployed self-hosted web applications end to end.
- Intensive self-study in software development, Linux administration and web security.

IT Support Specialist — Farma Care Hospital, Cairo, Egypt (2021 – 2023)

- Maintained workstations, printers and network equipment across hospital departments.
- Supported the hospital information system: user accounts, permissions and first-line troubleshooting for hospital staff.
- Diagnosed LAN and WLAN connectivity issues and coordinated hardware replacement with vendors.
- Performed routine backups, antivirus management and software deployment.

IT Support — MedCare Hospital, Sharqia, Egypt (2020 – 2021)

- Provided first-line IT support for staff: hardware, operating systems, printers and network access.
- Installed and configured workstations and peripherals, and documented recurring issues and fixes.

TECHNICAL SKILLS

- **Operating systems:** Linux (Ubuntu, Debian), Windows 10/11, Windows Server
- **Servers and hosting:** VPS administration, Nginx, Apache, cPanel/Plesk, SSH hardening, backups and restore, monitoring
- **Networking:** LAN/WLAN, routers and switches, VLANs, firewall rules, VPN, DHCP, DNS, SSL/TLS
- **Web and e-commerce:** WordPress, WooCommerce, PHP (working knowledge), performance tuning, Rank Math SEO, Amazon and Noon operations
- **ERP:** ERPNext/Frappe, Odoo, Daftara
- **IT security:** Ethical hacking and penetration testing fundamentals, incident response, malware cleanup, system hardening, access control, patching, backup and recovery
- **Scripting and code:** Bash, Python, Git/GitHub, HTML, CSS, JavaScript

SELECTED PROJECTS

- **babolatksa.com** — bilingual WooCommerce store with around 1,400 products, built and maintained end to end.
- **here2grow.edu.sa** — WordPress and Rank Math Pro; technical and on-page SEO for an international school in Riyadh.
- **s0sta.com** — self-hosted web applications on a VPS: server setup, DNS, SSL certificates and deployments.
- **cyasseryehia.com** — Coach Profile .

CERTIFICATIONS

- **Google IT Support Professional Certificate** — Google / Coursera, Feb 2025
- **Operating Systems Basics** — Cisco Networking Academy, Nov 2024
- **Ethical Hacker** — Cisco Networking Academy, Nov 2024
- **Linux Essentials** — Cisco Networking Academy / NDG, Oct 2024
- **Responsive Web Design (Developer Certification, approx. 300 hours)** — freeCodeCamp, Oct 2024

EDUCATION

- General Secondary Certificate — Egypt

LANGUAGES

- Arabic — Native | English — Advanced | German — A1, currently studying